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Software Price List

Prices effective from 12 September 2011

All prices exclude VAT

Palace Stock Tracker Retail

| Description | Purchase (Charity/CIC) | | Rent Outlay (Charity/CIC) | | Rent PCM (Charity/CIC) | | Purchase (Commercial) | | Rent Outlay (Commercial) | | Rent PCM (Commercial) | |
|------------------------------------------------|------------------------|----------|---------------------------|--------|------------------------|-------|-----------------------|----------|--------------------------|----------|-----------------------|--------|
| Palace Stock Tracker (1 database, 5 computers) | £ | 2,599.00 | £ | 800.00 | £ | 89.00 | £ | 3,199.00 | £ | 1,200.00 | £ | 109.00 |
| Additional Client Licence | £ | 179.00 | n/a | | £ | 8.00 | £ | 239.00 | n/a | | £ | 11.00 |

Add-ons for Palace Stock Tracker Retail

| Description | Purchase (Charity/CIC) | | Rent PCM (Charity/CIC) | | Purchase (Commercial) | | Rent PCM (Commercial) | |
|-------------------------------------------------------------|------------------------|--|------------------------|-------|-----------------------|--|-----------------------|-------|
| Palace Gift Aid Tracker | (rent only) | | £ | 49.00 | - | | - | |
| Advanced Electrical Testing (due for release Q4 2011) | (rent only) | | £ | 29.00 | (rent only) | | £ | 49.00 |
| TV Licence Notification Generator (due for release Q4 2011) | (rent only) | | £ | 19.00 | (rent only) | | £ | 39.00 |

Palace Document Management

| Description | Purchase (Charity/CIC) | | Rent Outlay (Charity/CIC) | | Rent PCM (Charity/CIC) | | Purchase (Commercial) | | Rent Outlay (Commercial) | | Rent PCM (Commercial) | |
|---------------------------------------------------------------|------------------------|------|---------------------------|------|------------------------|------|-----------------------|------|--------------------------|------|-----------------------|------|
| Palace Document Management Client (1 database, 3 connections) | £ | call | £ | call | £ | call | £ | call | £ | call | £ | call |
| Additional Client Licence | £ | call | n/a | | £ | call | £ | call | n/a | | £ | call |

Purchased Products

Customers who purchase products outright will be offered a substantial discount on new major version upgrades. Major version upgrades are given free if the product was purchased in the last 12 months. Purchased products include free support for 12 months after which time a support fee will be calculated based on the number of users and incidents in the previous 12 months.

Rented Products

Rented products include free major version upgrades and no minimum duration, rent can be stopped and resumed within 12 months without having to repay rental outlay. Unregistered/expired software will remain fully functional except for adding new items. Rented products include support.

Software Modifications

Bespoke modifications to Palace IT's products are chargeable and are carried out at the discretion of Palace IT.

Updates to current versions are always free!